



Dear Animas Customer,

Animas Exiting the Market

As you know, we made the difficult decision to exit the insulin pump market. Moving forward, it will be necessary that you make a change to your pump provider. We have partnered with Medtronic to make the transition as smooth and simple as possible for our valued customers, and new programs are now available.

New and Expanded Animas Exchange Program

- If your Animas pump is still in warranty, you are eligible*^Δ to exchange it for the Medtronic pump of your choice *at no cost to you*.

Act Now to Avoid Any Interruption in Your Pump Therapy

We know it never seems like a good time to make the change, but we urge you to take advantage of these programs to avoid any interruption to your pump therapy. Ultimately, the choice of therapy options is yours, but the goal of our partnership with Medtronic is to ensure your transition to another pump goes as smoothly as possible. Diabetes Therapy Specialists are available to discuss your options and answer any questions you may have.

Contact Medtronic by calling 855-322-9568 (option 2) or opt in at [MedtronicDiabetes.com/Animas](https://www.MedtronicDiabetes.com/Animas).

Update Your Information^{ΔΔ}

If you are no longer using an Animas pump, please let us know by calling (877) 937-7867 so that we may update your record.

Sincerely,

Animas® LLC

*Animas has expanded the Animas Exchange Program to patients who have 60 days or more remaining on their Animas warranty. The expiration date on your Animas warranty remains the same and will be transferred to your Medtronic pump.

^ΔRestrictions apply. Programs available to qualified customers with a valid prescription. Cost may vary based on warranty status, program eligibility and insurance coverage. Program terms and conditions are subject to change at any time and without notice.

^{ΔΔ}You are receiving this material because our records indicate you currently have an Animas pump. Visit [Animas.com/privacy-policy](https://www.Animas.com/privacy-policy) to view the Notice of Privacy Practices.

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